
Changes to Outgoing Emails

5/24/19

There has been an increase in the number of customers reporting email sent by Pure Harvest being blocked at their end. This is because we are using a service that resets the "From" address to appear to come from you, when it is really originating elsewhere. Some spam filters identify this as a suspicious setup, which is usually true, and block the email.

In order to resolve this, we have migrated our email services and will now be using AWS (Amazon) for all outgoing emails, and we will no longer set the "From:" address to your internal email, and instead set the "Reply to" to that address.

All outgoing emails sent by PH will now come from "no-reply@[domain].pureharvest.com"

This change will go into effect immediately. You will not need to do anything differently, and the only difference your customers will see is the new "From" address. In addition, we will temporarily be adding text to the body of all outgoing emails to explain this change to your customers. See the change log for more details

Mailing List for Summary Emails

12/07/18

Pure Harvest sends a number of summary emails back to the lab. Previously those emails always and only went to a single email address defined in System Variables. We recently updated it to allow you to specify a list of emails in the system variable, and we created a separate system variable for each type of email, which gives you much greater control of who gets copies of which emails. See the change log for more details

Fluorescence Calculations for Ryegrass

12/05/18

We have implemented the calculations for determining the Test Fluorescence level (TFL) of ryegrass (based on fluorescing seed counts on the Germination test) as well as comparing it to the predefined Varietal Fluorescence level (VFL). The system uses these numbers to determine how much (if any) of the Pure seed should be reported as annual/perennial.

The system will automatically calculate and set the TFL, but at this time the system does not automate adjusting the Purity portions, that is a step you will need to handle manually. See [Fluorescence Calculations] for more details

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Password Requirements for Customer Access

8/03/2018

We are in the process of making some security updates to the customer portal of Pure Harvest (track) as part of these changes we will soon be requiring all customers to update their passwords to meet the new security requirements. See Security Updates -

August 2018 for details

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Associate Groups

7/23/2018

We have added made some changes to the Associate Groups tab, including a new tab called "Email List" which has a button to copy all the Primary email address from associates to the clipboard, so they can be pasted in the To: (or more likely, the BCC:) section of an email message in your email client.

See the "Change Log" tab for more details

Manage Crops

6/25/2018

We have added a new "Manage Crops" screen to the "Crops & Weeds" menu. From that screen, you can edit the latin name and/or set the Is Inactive flag for multiple crops at once.

You can also delete crops from that screen, as long as the crop has not been used to define a Field, Seed Lot or Sample. See

the "Change Log" tab for more details

New Form to Submit Tickets

04/02/2018

We have added a new feature to Pure Harvest called PH Ticket. It allows you to submit a ticket to support directly from PH. Requests made through the PH Ticket system will be assigned a ticket #, allowing us to better track what requests have been resolved and which are still pending.

Submitted tickets will be sent to by email, and we will continue to respond to tickets by email. The ticket system is not a replacement for emails, but rather a starting point so tickets and their progress can be better tracked by us as well as you.

See the "Change Log" Tab (above) for more details

Application Users & Security Levels

01/24/2018

We have added a new feature to the Application Users. Applications Users can be assigned a "Security Level" which will lock/unlock certain pages under the Menu.

See the "Change Log" Tab (above) for more details

Formatted Exports

12/01/2017

We have started an ongoing project to create some of our data exports as formatted spreadsheets. The first of these - Payments List - has been delivered and can now be run from the Workflow Exports & Reports Page. Overtime we will continue to add Formatted versions to other exports.

See the change log for more details

Add Row with F6 key

12/01/2017

We've added a new keyboard shortcut to forms that have the "Add Row" button. Previously you had to click the Add Row button to open a new blank row at the bottom of the form. The F6 will now open a new row directly beneath whatever row your cursor is currently in. See the change log for details

Creating customized reports

10/24/2017

Jasper reports is a free tool that allows a user to create files using data from the database. It is ideal for creating custom MS-Word documents, Excel spreadsheets etc. It is not a simple tool, so it requires training and practice to do correctly. It is similar to Crystal Reports.

I am wondering if any of our customers have experience with this tool. If you do, please contact us.

Creating MS Word Documents

10/24/2017

We have had success recently generating fillable PDF forms for field inspection. This involves storing a template on the server and merging it with data from PH.

We are experimenting with a new approach that will do the same with MS-Word documents. This would enable you to create a custom document and merge it on the server with PH Data. It works similarly to Mail-merge on MS Word, but you would not need to follow the cumbersome process of downloading a data file and importing it into MS-Word. That would be done at the server. This would give you a file that you could edit.

If anyone is interested in pursuing this, please let us know.

Planting, Prechill and Germ Schedules.

10/18/2017

We have made the new planting screen, announced on 10/4 as the default for everyone. Details will be available on the documentation screen. There is also a tab for the Germination Schedule on the Workflow->Other. Send an email to support if you have any questions about either screen.

10/04/2017

We are updating the planting screen and adding Prechill days, and working on a daily Germ Schedule report. See the Change log for details about the new features.

Changes to pages under the Workflow menu.

10/12/2017

We have made some changes to the Workflow menu & pages, by grouping the various logs into one page instead of each having a separate page. See the Change Log for details

Change to how we deliver news

10/05/2017

As part of our ongoing cleanup efforts, we will no longer be using the PHTalk bulletin board to keep you up to date. Instead, news items will appear like this one.

Feedback toggle on and off

10/02/2017

We have added a way for you to turn off feedback from the database (Success messages for saved forms.) See the Change log for details about how it works.